

MEDIATION PARTICIPANT SURVEY



Your assistance in completing this survey will allow us to assess the effectiveness of the mediation process. Your answers are confidential and will only be used to evaluate the mediation process. Thank you for your assistance.

Please circle the appropriate response:

5 = Strongly Agree 4 = Agree 3 = Neutral 2 = Disagree 1 = Strongly Disagree

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|---|---|---|---|---|---|
| 1. The mediation was scheduled promptly. | 5 | 4 | 3 | 2 | 1 |
| 2. I was comfortable with the location of the mediation. | 5 | 4 | 3 | 2 | 1 |
| 3. The mediator thoroughly explained the mediation process. | 5 | 4 | 3 | 2 | 1 |
| 4. I was able to explain my views during the mediation. | 5 | 4 | 3 | 2 | 1 |
| 5. The mediator was fair to both parties. | 5 | 4 | 3 | 2 | 1 |
| 6. The mediator actively listened and understood the concerns of all parties. | 5 | 4 | 3 | 2 | 1 |
| 7. The agreement was realistic in terms of the issue(s) raised. | 5 | 4 | 3 | 2 | 1 |
| 8. I am satisfied with the mediation process. | 5 | 4 | 3 | 2 | 1 |
| 9. I am confident that the agreement will be upheld by the other party(ies). | 5 | 4 | 3 | 2 | 1 |
| 10. I now have a better understanding of the other parties' concerns. | 5 | 4 | 3 | 2 | 1 |
| 11. I feel good about resolving this/these issue(s) through mediation. | 5 | 4 | 3 | 2 | 1 |

If the issue(s) was/were not resolved during the mediation process, why do you think this mediation was not successful?
